

**Supporting the community
for over 20 years.**



**Heartwood Place
Community Support
Food Support**

The Food Bank of Waterloo Region, Phone: 519-743-5576, ext. 340
50 Alpine Court, Kitchener, ON N2E 2M7
Email: needfood@thefoodbank.ca
Hours: Monday to Friday 9 am to 12 pm (noon). Closed on holidays and weekends.

House of Friendship, Phone: 519-742-0662
807 Guelph Street, Kitchener, ON N2H 5Z2
Hours: Monday – Friday 9:30 am to 4:00 pm

Cambridge Food Bank, Phone: 519-622-6550
54 Ainslie Street South Cambridge, ON Canada N1R 3K3
Email: info@cambridgefoodbank.org
Hours: Monday 12:00 – 4:30pm, Tuesday - Friday 9:00 am – 4:30 pm

519 Community Collective,
26 Ainslie Street South, Cambridge, ON
Email: 519communitycollective@gmail.com
Outreach Nights: Thursday and Sunday 5pm-6pm

The Salvation Army Cambridge, Phone: 519- 623-2520
16 Shade Street, Cambridge, ON N1R 4J5
Hours: Monday to Thursday 9:00 am – 2:30 pm

Housing Support

Region of Waterloo Affordable Housing - General Inquiries
150 Frederick St., Kitchener, Ontario N2G 4J3, Phone: 519-575-4400

Welcome spaces located at: 99 Regina St. S. in Waterloo, 150 Main St. in Cambridge, or 235 King St. E. in Kitchener.

<https://www.regionofwaterloo.ca/en/living-here/find-affordable-housing.aspx>

Lutherwood Housing Services

Kitchener- Waterloo - Phone: 519-749-2450, Monday to Friday
8:30 am to 4:30 pm
Cambridge – Phone: 519-623-9383, Monday to Friday 8:30 am to 4:30 pm

<https://www.lutherwood.ca/housing> **Cambridge Shelter Corporation**

26 Simcoe St, Cambridge, ON N1R 8P2 – Phone: 519-624-9305
Email: info@cambridgesheltercorp.ca

Thresholds Homes and Supports

To apply for housing please contact: Here 24/7 at 1-844-437-3247.

CONTACT
housing@heartwoodplace.ca

Heartwoodplace.ca

HEAD OFFICE

36 Corydon Place
Unit 1
Cambridge, ON
N1R 7L5
Canada

Our Vision:

That lives of individuals and families will improve and communities of hope will emerge as we provide safe, affordable and adequate housing



Heartwood Place is committed to building and strengthening our community through one simple principle, to provide safe, affordable and adequate housing.

Transportation Support

Grand River Transit – Affordable Transit Program (ATP)

<https://www.grt.ca/en/fares-passes/affordable-transit-program.aspx>

<https://webapps.regionofwaterloo.ca/ATP/ApplicationWizard/Step/Info>

Questions regarding ATP application – Phone: 519-883-2100 ext. 3.

Hours: 9:00 am – 3:00 pm, Monday to Friday.

If you need assistance to complete the ATP application, you can also visit one of the Community Service Welcome Centres at: 99 Regina St. S., Waterloo, or 235 King St. E., Kitchener or 150 Main St. Cambridge.
Hours: 9:00 am – 3:00 pm, Monday to Friday.

Eligibility for specialized services:

Grand River Transit also provides specialized services for people who are unable to use conventional transit. Please see links below for eligibility requirements.

<https://www.grt.ca/en/rider-information/forms.aspx>

<https://www.grt.ca/en/rider-information/forms.aspx#MobilityPLUS-application>

OUR TEAM

Chair of The Board:

Susan Raymond

General Manager:

Stacey Sutherland

Property Manager:

Sarah Brown

OUR PARTNERS

Region of Waterloo Housing Services

Threshold Supports

Cambridge Community Housing

519 Community Collective

Volunteer Opportunities

We are always looking for new people to help us achieve our goal of safe, affordable, and adequate housing for everyone. Please contact: housing@heartwoodplace.ca

Budgeting Assistance

Money Matters Community Collaborative

A group of local, community partners dedicated to helping people think creatively about finances. Money management can be stressful, especially in the wake of job loss or transition, homelessness, disability, immigration, changing economy, and retirement. Money Matters can help you gain or re-gain the confidence and skills needed to successfully manage your finances.

Email: moneymatters@theworkingcentre.org

Phone: 519-743-1151

Location:

58 Queen Street South, First Floor (Weekdays)

<https://www.theworkingcentre.org/money-matters/333>

Carizon Family and Community Services

400 Queen Street South, Kitchener, ON N2G 1W7

Phone: 519-743-6333, x3245

Email: financialwellness@carizon.ca

<https://www.carizon.ca/counselling/financial-wellness/money-management/>

Credit Counselling Society - Kitchener-Waterloo

Suite 300 – 22 King Street South, Waterloo, ON N2J 1N8

Currently providing telephone appointments only: 519-340-1013 or 1-888-948-8960

<https://nomoredebts.org/about-us/ccs-mission-vision>

Utility Bill Support

Ontario Electricity Support Program (OESP)

<https://ontarioelectricitysupport.ca/>

www.regionofwaterloo.ca/en/living-here/utility-bill-help.aspx#Financial-Assistance-for-Electricity-Bill-Waterloo-Region-Energy-Assistance-Program-and-the-Low-Income-Energy-Assistance-Program-LEAP-