

Supporting the community  
for over 20 years.



## Heartwood Place Community Support

### Food Support

The Food Bank of Waterloo Region, Phone: 519-743-5576, ext. 340

50 Alpine Court, Kitchener, ON N2E 2M7

Email: [needfood@thefoodbank.ca](mailto:needfood@thefoodbank.ca)

Hours: Monday to Friday 9 am to 12 pm (noon).

Closed on holidays and weekends.

House of Friendship, Phone: 519-742-0662

807 Guelph Street, Kitchener, ON N2H 5Z2

Hours: Monday – Friday 9:30 am to 4:00 pm

Cambridge Food Bank, Phone: 519-622-6550

54 Ainslie Street South Cambridge, ON Canada N1R 3K3

Email: [info@cambridgefoodbank.org](mailto:info@cambridgefoodbank.org)

Hours: Monday 12:00 – 4:30pm, Tuesday - Friday 9:00 am – 4:30 pm

519 Community Collective,

26 Ainslie Street South, Cambridge, ON

Email: [519communitycollective@gmail.com](mailto:519communitycollective@gmail.com)

Outreach Nights: Thursday and Sunday 5pm-6pm

The Salvation Army Cambridge, Phone: 519- 623-2520

16 Shade Street, Cambridge, ON N1R 4J5

Hours: Monday to Thursday 9:00 am – 2:30 pm

## Housing Support

**Region of Waterloo Affordable Housing** - General  
Inquiries

150 Frederick St., Kitchener, Ontario N2G 4J3, Phone:  
519-575-4400

Welcome spaces located at: 99 Regina St. S. in Waterloo,  
150 Main St. in Cambridge, or 235 King St. E. in  
Kitchener.

<https://www.regionofwaterloo.ca/en/living-here/find-affordable-housing.aspx>

### Lutherwood Housing Services

Kitchener- Waterloo - Phone: 519-749-2450, Monday to  
Friday 8:30 am to 4:30 pm

Cambridge – Phone: 519-623-9383, Monday to Friday  
8:30 am to 4:30 pm

<https://www.lutherwood.ca/housing>

### Cambridge Shelter Corporation

26 Simcoe St, Cambridge, ON N1R 8P2 – Phone: 519-  
624-9305

Email: [info@cambridgesheltercorp.ca](mailto:info@cambridgesheltercorp.ca)

### CONTACT

[housing@heartwoodplace.ca](mailto:housing@heartwoodplace.ca)

Heartwoodplace.ca

### HEAD OFFICE

36 Corydon Place  
Unit 1  
Cambridge, ON  
N1R 7L5  
Canada

## Our Vision:

That lives of  
individuals and  
families will improve  
and communities of  
hope will emerge as  
we provide safe,  
affordable and  
adequate housing



Heartwood Place is  
committed to building  
and strengthening our  
community through one  
simple principle, to  
provide safe, affordable  
and adequate housing.

## Transportation Support

### Grand River Transit – Affordable Transit Program (ATP)

<https://www.grt.ca/en/fares-passes/affordable-transit-program.aspx>

<https://webapps.regionofwaterloo.ca/ATP/ApplicationWizard/Step/Info>

Questions regarding ATP application – Phone: 519-883-2100 ext. 3.

Hours: 9:00 am – 3:00 pm, Monday to Friday.

If you need assistance to complete the ATP application, you can also visit one of the Community Service Welcome Centres at: 99 Regina St. S., Waterloo, or 235 King St. E., Kitchener or 150 Main St. Cambridge.

Hours: 9:00 am – 3:00 pm, Monday to Friday.

### Eligibility for specialized services:

Grand River Transit also provides specialized services for people who are unable to use conventional transit. Please see links below for eligibility requirements.

<https://www.grt.ca/en/rider-information/forms.aspx>

<https://www.grt.ca/en/rider-information/forms.aspx#MobilityPLUS-application>

## OUR TEAM

Chair of The Board:

Susan Raymond

General Manager:

Stacey Sutherland

Property Manager:

Sarah Brown

## OUR PARTNERS

Region of Waterloo Housing Services

Threshold Supports

Cambridge Community Housing

519 Community Collective

## Volunteer Opportunities

We are always looking for new people to help us achieve our goal of safe, affordable, and adequate housing for everyone. Please contact: [housing@heartwoodplace.ca](mailto:housing@heartwoodplace.ca)

## Budgeting Assistance

### Money Matters Community Collaborative

A group of local, community partners dedicated to helping people think creatively about finances. Money management can be stressful, especially in the wake of job loss or transition, homelessness, disability, immigration, changing economy, and retirement. Money Matters can help you gain or re-gain the confidence and skills needed to successfully manage your finances.

Email: [moneymatters@theworkingcentre.org](mailto:moneymatters@theworkingcentre.org)

Phone: 519-743-1151

Location:

58 Queen Street South, First Floor (Weekdays)

<https://www.theworkingcentre.org/money-matters/333>

### Carizon Family and Community Services

400 Queen Street South, Kitchener, ON N2G 1W7

Phone: 519-743-6333, x3245

Email: [financialwellness@carizon.ca](mailto:financialwellness@carizon.ca)

<https://www.carizon.ca/counselling/financial-wellness/money-management/>

### Credit Counselling Society - Kitchener-Waterloo

Suite 300 – 22 King Street South, Waterloo, ON N2J 1N8  
Currently providing telephone appointments only: 519-340-1013 or 1-888-948-8960

<https://nomoredebts.org/about-us/ccs-mission-vision>

### Utility Bill Support

Ontario Electricity Support Program (OESP)

<https://ontarioelectricitysupport.ca/>

[www.regionofwaterloo.ca/en/living-here/utility-bill-help.aspx#Financial-Assistance-for-Electricity-Bill-Waterloo-Region-Energy-Assistance-Program-and-the-Low-Income-Energy-Assistance-Program-LEAP-](http://www.regionofwaterloo.ca/en/living-here/utility-bill-help.aspx#Financial-Assistance-for-Electricity-Bill-Waterloo-Region-Energy-Assistance-Program-and-the-Low-Income-Energy-Assistance-Program-LEAP-)