

## **Heartwood Place at 19 Gaukel Street, Kitchener**

Welcome to living at 19 Gaukel Street, the beginning of Heartwood Place. The site this building is on was formerly Duthler Textiles. The original building was built in 1890, and further expansion and renovations were completed in 2003 to create thirty-three affordable apartments, along with a community room and a rooftop patio.

Heartwood Place was established in 2001, and at the “heart” of our organization is that “everyone” deserves to have a safe and secure home.

Below is a list of Heartwood Place contact numbers and resources to assist in discovering your new community.

At all times, **unless** in the case of an emergency please contact the building superintendent first; and/or the main office phone number.

Superintendent: Ken (226) 929-0446

Gaukel Mailing Address: Unit # - 19 Gaukel Street, Kitchener, Ontario N2G 1Y6

Heartwood Place Main Office: (519) 745-9315

General Manager Email: [stacey@heartwoodplace.ca](mailto:stacey@heartwoodplace.ca)

Property Manager Email: [sarah@heartwoodplace.ca](mailto:sarah@heartwoodplace.ca)

### **Emergency Contacts:**

(Police/Fire/Ambulance/Poison/Natural Gas) Call: **911**

### **Non-emergency Contacts:**

Waterloo Regional Police: (519) 570-9777

Hearing Impaired: 1-888-420-1777

Waterloo Regional Police - Main Office: (519) 653-7700

200 Maple Grove Road, Cambridge, Ontario N3H 5M1

Monday - Friday, 8:00 a.m. - 4:00 p.m.

Kitchener Fire Department - General questions: (519) 741-2496

**City of Kitchener**

200 King Street West, Kitchener, Ontario

Mailing address: City of Kitchener, PO Box 1118, Kitchener, ON N2G 4G7

Phone: (519) 741-2345

Hearing Impaired: 1-866-969-9994

**Kitchener Utilities**

Service & repairs: (519) 741-2529

Billing & account inquiries: (519) 741-2450

Hearing Impaired: 1-866-969-9994

**Enova Power:** Kitchener Office (formerly Kitchener-Wilmot Hydro)

301 Victoria Street South, Kitchener, Ontario, N2G 4L2

General Inquiries: (226) 896-2200

Customer Care Department: (226) 896-1010

Email: [customercare@enovapower.com](mailto:customercare@enovapower.com)

**Hospitals:****Grand River Hospital (KW Campus)**

835 King Street West, Kitchener ON

Main Phone: (519) 742-3611

Areas of care include emergency services, cancer care, critical care, pediatric care, renal services and surgery.

<https://www.grhosp.on.ca/care/locations/kwcampus>

**Grand River Hospital (Freeport Campus)**

3570 King Street East, Kitchener ON

Main Phone: (519-742-3611)

Areas of care include complex continuing care, rehabilitation programs, several outpatient clinics, satellite renal services, specialized mental health, and more.

**Grand River Hospital (Regional Withdrawal Management Centre)**

52 Glasgow Street, Kitchener, ON (corner of Park and Glasgow Streets)

Phone: 519-749-4318

## **Hospitals (continued)**

### **St. Mary's General Hospital**

911 Queen's Boulevard, Kitchener ON

Phone: (519) 744-3311

Areas of care include emergency services, cardiac care, diagnostic imaging, surgery and more.

<https://www.smgh.ca>

### **KW Urgent Care Clinics**

751 Victoria Street South, Kitchener ON, Phone: (519) 745-2273

And

385 Fairway Road South, Kitchener ON, Phone: (519) 748-2327

<http://www.kwurgentcare.ca>

### **LifeLabs Medical Laboratory Services**

385 Frederick Street, Unit 18B, Kitchener ON

564 Belmont Avenue, Kitchener ON

751 Victoria Street South, Kitchener ON

Phone: (877) 849-3637

<https://locations.lifelabs.com/locationfinder>

Kitchener Public Library – Main Branch

85 Queen Street North, Kitchener, ON

Phone: (519) 743-0271

<https://www.kpl.org>

City of Kitchener - Recreation and Sports

[www.kitchener.ca/en/recreation-and-sports.aspx](http://www.kitchener.ca/en/recreation-and-sports.aspx)

Downtown Community Centre:

358 Weber Street West, Kitchener, ON

Phone: (519) 741-2501

[www.kitchener.ca/downtowncc](http://www.kitchener.ca/downtowncc)

## **Transit and Taxi Services**

### **Grand River Transit** (Customer Service Centre)

105 King St. E., Kitchener (corner of King and Benton streets)

Phone: (519) 585-7555 (available 24/7)

<https://www.grt.ca/en/about-grt/contact-us.aspx>

### **City Cab**

268 Breithaupt Street, Kitchener, ON

Phone: (519) 747-7777

### **United Taxi**

871 Victoria Street North, Kitchener, ON

Phone: (519) 888-9999

## **Grocery and Markets**

### **Central Fresh Market**

760 King Street West, Kitchener, ON

Phone: (519) 576-9400

[centralfreshmarket.com](http://centralfreshmarket.com)

### **Food Basics**

370 Highland Road West, Kitchener, ON

Phone: (519) 744-4100

[foodbasics.ca](http://foodbasics.ca)

### **Kitchener Market**

300 King Street East, Kitchener, ON

Phone: (519) 741-2287

<https://www.kitchenermarket.ca/en/index.aspx>

### **Marché Leo's Market**

276 King Street West, Kitchener, ON

Phone: (519) 578-0100

<https://www.marcheleos.com>

### **New City Supermarket** (specializing in Asian products)

236 King Street East, Kitchener,

Phone: (519) 585-0288

## **Grocery (continued)**

### **Shoppers Drug Mart**

250 King Street West, Kitchener, ON

Phone: (519) 742-1903

## **Festivals and Events**

Many of these events take place throughout downtown Kitchener and Victoria Park a very short walking distance from your home!

The Kitchener-Waterloo Multicultural Festival is held annually in Kitchener's Victoria Park and provides our community with an opportunity to share food, fun, music and dance. (June 24 and 25, 2023)

Other festivals include: TD Kitchener Blues Festival, Ribfest

<https://www.todocanada.ca/city/kitchener/events/festival-events/>

## **Junk Removal, Moving and Storage**

### **Access Storage**

675 Queen Street South, Kitchener ON

New Clients Phone: (855) 338-0492

### **Just Junk**

Removal of single items to whole households

Phone: (519) 741-2100

<https://justjunk.com/junk-removal-kitchener>

### **Two Men and a Truck (KW and Cambridge)**

225 Sheldon Drive, #21, Cambridge ON

Moving, Storage, Junk Removal

Phone: (519) 804-1662